

Prior Auth: An Old Problem Requires a New Solution

Bring the power of generative AI to your revenue cycle



The Administrative Nightmare of Prior Auth

SOURCE: AKASA

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PRIOR AUTHORIZATIONS ARE THE SECOND MOST TIME-CONSUMING TASK IN THE REVENUE CYCLE, ACCORDING TO HEALTHCARE FINANCE LEADERS

36%

OF HEALTHCARE ORGANIZATIONS SAY PRIOR AUTH AND PRE-CERTIFICATIONS ARE THEIR LEADING CAUSE OF INITIAL DENIALS

Technology is the answer to your prior auth problems.
But most prior auth solutions fall short.



Dated and insufficient approaches to prior auth leave many solutions incomplete:

- Some vendors support only a small subset of payers and service lines and often require extensive coordination with payers.
- Many tools require staff to review clinical documentation needed for auth requests, limiting comprehensiveness due to the manual process.
- Most solutions need your staff to compile notes and documentation to share with physicians for prior auth peer-to-peer reviews.
- RPA-based tools break when payer portals change, plus they're costly to maintain and prone to downtime.
- Vendors specializing in only prior auth make it harder for you to expand and automate other RCM processes.
- Vendors that provide generic automation solutions may lack the healthcare or RCM industry expertise to understand and navigate the complexities of prior auth.

The solution?

Prior auth done better with AKASA and generative AI



AKASA Authorization Advisor™

A trusted generative AI assistant to enable faster and more complete prior auth submissions on payer portals.

- Supports any payer portal or service line, and most EHRs
- Empowers your staff to submit authorizations 50% faster and 15% more comprehensive
- Comprehensively reviews relevant medical information and recommends documents to include in auth requests
- Enables staff to fill in patient information and authorization details quickly on payer portals, without toggling back and forth to your EHR
- Leverages a generative AI model trained on clinical and financial data, and that learns from your EHR data, enabling deep understanding of healthcare nuances



Authorization Status Check

An automation solution that removes manual auth status checks from your team's work queue.

- Automatically checks the status of submitted auth requests with AI-powered automation and our revenue cycle experts, freeing your staff from this tedious task
- Obtains well-timed auth statuses for pending auth requests and returns detailed information to drive follow-up workflows
- Documents the claim with approved, pending, or denied status and portal screenshots

You need the right partner to improve your prior auth workflows.

At AKASA, our **HIPAA-compliant, HITRUST-certified, and SOC 2-certified** technology is purpose-built for healthcare and the revenue cycle. When you work with AKASA, you work with a partner who truly understands your unique workflow challenges and can help solve them in proven ways with the latest in generative AI technology.

We can help you reduce auth delays, enable timely patient care, and ease staff burden. Let's get started.



Contact us to learn more
updates@AKASA.com

STEP INTO THE FUTURE OF
HEALTHCARE WITH **AKASA.**